

There are some who have asked how to read the utility bill that we often mistakenly refer to as the Electric bill. Mistakenly referred because the bill actually represents four services, electric, water, sewer and garbage; thus it is inaccurate to say that your "Total current charges" is your cost of electricity.


Starting at the top. In the top right corner of the bill has the current information in a summary form.

Billing Date
Due Date
After Due Date Pay
Customer Number Service Address

This is the last day of the billing cycle
This is the date the payment is due by
The amount due after the due by date
This is your account number
This is the physical address the service is connected to.

Directly below this is the combined amount due for the four services.

One third down in the center of the page are the details of usage. In the box to the left is a comparison of usage. It lists the quantity of electricity and water used for the current month, the last month and the same month one year ago. When comparing these numbers, a person should consider what was being used and how hard the devices were being used. On my bill it shows electricity for the current month, last month and last year are comparable but one year ago the weather was cooler so the usage was less since the AC ran less. Also this year I am running welders and a lathe in the garage so that accounts for a higher usage. The water over all is steady enough I have no concern about it.

| PLEASE INCLUDE THE TOP PORTION WITH YOUR PAYMENT |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| COMPARE YOUR USAGE |  |  | Your RecordsBilled Amounts and Usages |  |  |
| PERIOD | ELECTRIC | WATER | 1.852 | $\begin{array}{r} 252.34 \\ 15.00 \end{array}$ | ELECTRIC - RESIDEF EL BASE - RESIDENI |
| CURRENT MONTH | 1,852 | 462 | $1,852$ | $\begin{array}{r} 8.93 \\ 11.35 \end{array}$ | ENERGY COST ADJ. WATER USAGE |
| LAST MONTH | 1,864 | 354 | 462 | $\begin{aligned} & 11.35 \\ & 16.93 \end{aligned}$ | WATER USAGE <br> WATER BASE CHARI |
| ONE YEAR AGO | 1.202 | 435 | 462 | 12.38 18.47 | SEWER USAGE |
| A 10\% Penally will bo idded afler the DUE Dsto. <br> We are NOT responuble for U.S. Mall delivery. Fature to receive bill, does not excuse paymorit. |  |  |  | 18.47 15.35 | SEWER BASE CHARI GARBAGE |
|  |  |  |  | 6.93 | STATE TAX |
|  |  |  |  | 8.29 | MUNICIPAL TAX |
| Budgot Billing applications are due September 30th. |  |  |  | $\begin{aligned} & .00 \\ & .00 \end{aligned}$ | PENALTY - ELECTRIG PENALTY-WATER |
| Applications are availiable at city hall in the tastibule. |  |  |  | $.00$ | PENALTY-SEWER |
| Beginning November billing period, PSN will charge 50 cents for any payments under $\$ 100$. |  |  |  | $\begin{array}{r} \$ 364.97 \\ \$ 74.62 \end{array}$ | Total Current Charg Previous Balance |
| To pay bill by phone call 1-877-885-7968. OR Go to www.CityofFarmerCity.org $\rightarrow$ Government $>$ Pay online |  |  |  | $\begin{aligned} & \$ 203.00 \\ & \$ 203.00 \end{aligned}$ | Account Balance After Due Date |

Below this box is a statement that a 10\%penalty will be added for late payment and a disclaimer concerning mail delivery. Directly below that are important notices that sometimes change.

To the right of the middle section is the itemization of your bill. The first column shows quantity of electric, Water and Sewer used. One thing to note is the electric is listed twice because the quantity is used to make two separate calculations.

Electric - Resident, Water Usage, and Sewer usage are the lines that show the quantity used.

EL-Base, Water Base charge and Sewer Base charge are the fees used to fund capital, equipment and labor used to maintain the various utility systems. This is the base charged regardless of usage.

The third line in the electric service is "Energy cost adjustment". Electricity, like Gasoline, fluctuates in price. This line item goes up and down depending on the demand cost and allows the city to fine tune our billing to cover the cost or pass savings back to the customer.

The fourth service is Garbage. Every residential service is billed for garbage pickup and should have one tote supplied for their use.

The last two regular lines are state tax and municipal tax. There are three additional line that reflect penalty charges for electric, water and sewer.

The four remaining lines are: Total Current Charges
Previous balance
Account balance
After Due Date

On my bill, The electric portion is $\$ 276.27$.
The water portion is $\$ 28.28$
The sewer portion is $\$ 30.85$

| PLEASE INCLUDE THE TOP PORTION WITH YOUR PAYMENT |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| COMPARE YOUR USAGE |  |  | Billed Amounts and UsagesBecords |  |  |
| PERIOD | ELECTRIC | WATER | 1,852 | $\begin{array}{r} 252.34 \\ 15.00 \end{array}$ | ELECTRIC - RESIDEF EL BASE - RESIDENT |
| CURRENT MONTH | 1,862 | 462 | $1,852$ | $\begin{array}{r} 8.93 \\ 11.35 \end{array}$ | ENERGY COST ADJL WATER USAGE |
| LAST MONTH | 1,864 | 354 | 462 | $\begin{aligned} & 11.35 \\ & 16.93 \end{aligned}$ | WATER BASE CHARI |
| ONE YEAR AGO | 1.202 | 435 | 462 | 12.38 18.47 | SEWER USAGE SEWER BASE CHARI |
| A 10\% Porially will be added sfler fie DUE Date. <br> We are NOT responnibie for U.S. Mall delivery. Failure to receive Bill, does not excuse paymert. <br> Budget Billing applications are due September 30th. Applications are availiable at city hall in the vestibule. |  |  |  | 15.35 | GARBAGE |
|  |  |  |  | 6.93 8.29 00 | STATE TAX <br> MUNICIPAL TAX <br> PENALTY - ELECTRIG |
|  |  |  |  | .00 .00 .00 | PENALTY - WATER <br> PENALTY - SEWER |
| Beginning November billing period, PSN will charge 50 cents for any payments under $\$ 100$. |  |  |  | $\begin{array}{r} \$ 364.97 \\ \$ 74.62 \end{array}$ | Total Current Charg Previous Balance |
| To pay bill by phone call 1-877-885-7968. OR <br> Go to www.CityofFarmerCity.org $\rightarrow$ Government $>$ Pay online <br> Or go to www.info.paymentservicenetwork.com |  |  |  | $\begin{aligned} & \$ 203.00 \\ & \$ 203.00 \end{aligned}$ | Acceunt Balance After Due Date |

A very important thing to notice on my bill is that I utilize the "Budget Billing". While my current charge is $\$ 364.97$ and I am carrying a $\$ 74.52$ dollar balance, my amount due is $\$ 203.00$. With "budget billing" a person's usage is divided over 12 months giving you a steady monthly bill that can be budgeted. This doesn't forgive late payments. At the end of the year there may be a balance due or a credit to roll into the next year. My wife watches the balance and adds a little extra when needed. As a result, we have always had a credit year after year. I really encourage every eligible person to sign up for "Budget Billing". The deadline to sign up is September 30, but I am extending this enrollment period to October 30 for this year. Please sign up.

In the final third of the page most information is repeated although in the last lines are some more useful information. From left to right are the Service Dates, Meter Reading, Multiplier, usage and meter ID.

| Service dates | are previous date read and current date read. Readings are done in quadrants. An effort <br> is made to keep the readings around 30 day intervals. |
| :--- | :--- |
| Meter reading | is the actual reading of the meter at the time it is read. Subtracting the previous from <br> the current should give you the usage listed in the itemized lines of the bill. |
| Multiplier | is used on old meters and where there are extreme quantities used. Residential <br> multipliers as a general rule should be 1.000. |
| Usage | should match anywhere the current usage is listed and should be the difference when <br> the previous reading is subtracted from the current reading. |
| Meter ID | is used to identify the individual meter |

CITY OF FARMER CITY
CITY OF FARMER CITY
105 South M
105 South M
los South Main
los South Main
309-928-3412
309-928-3412

Account Number: Customer Name: Service Location:

SCOTT \& ANGELA TESTORY 912 EALLEN ST
BILLING DATE: 09/24/2020 Due Date: 10/10/2020


I hope this helps explain your bill more thoroughly. If you have any further questions, please feel free to contact City Hall at (309) 928-3412.

