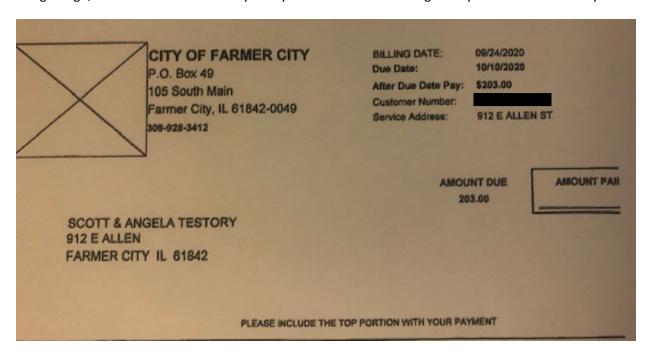


There are some who have asked how to read the utility bill that we often mistakenly refer to as the Electric bill. Mistakenly referred because the bill actually represents four services, electric, water, sewer and garbage; thus it is inaccurate to say that your "Total current charges" is your cost of electricity.



Starting at the top. In the top right corner of the bill has the current information in a summary form.

Billing Date This is the last day of the billing cycle
Due Date This is the date the payment is due by
After Due Date Pay The amount due after the due by date

Customer Number This is your account number

Service Address This is the physical address the service is connected to.

Directly below this is the combined amount due for the four services.

One third down in the center of the page are the details of usage. In the box to the left is a comparison of usage. It lists the quantity of electricity and water used for the current month, the last month and the same month one year ago. When comparing these numbers, a person should consider what was being used and how hard the devices were being used. On my bill it shows electricity for the current month, last month and last year are comparable but one year ago the weather was cooler so the usage was less since the AC ran less. Also this year I am running welders and a lathe in the garage so that accounts for a higher usage. The water over all is steady enough I have no concern about it.

		Retain Bottom P	ortion For Your Rec	TANKS OF THE RESERVE OF THE PARTY OF THE PAR	
COMPAR	RE YOUR USAGE			Billed Amoun	its and Usages
PERIOD	ELECTRIC	WATER	1,852	252.34 15.00	ELECTRIC - RESIDENT EL BASE - RESIDENT
CURRENT MONTH	1,852	462	1,852 462	8.93 11.35	ENERGY COST ADJL WATER USAGE
LAST MONTH	1,864	354		16.93	WATER BASE CHAR
ONE YEAR AGO	1,202	435	462	12.38	SEWER USAGE
				18.47 15.35	SEWER BASE CHAR GARBAGE
10% Pensity will be added after the DUE Date.				10.30	GARBAGE
10 % Fernancy will be accord and				603	CTATE TAV
e are NOT responsible for U.S		receive bill, does not		5.93 8.29	STATE TAX MUNICIPAL TAX
e are NOT responsible for U.S		receive bill, does not			MUNICIPAL TAX
e are NOT responsible for U.S cuse payment. Budget Billing	. Mail delivery. Failure to g applications are	due September 30t	h.	8.29	MUNICIPAL TAX
e are NOT responsible for U.S cuse payment. Budget Billin	. Mail delivery. Failure to	due September 30t	h.	8.29 .00	MUNICIPAL TAX PENALTY - ELECTRI
e are NOT responsible for U.S cuse payment.  Budget Billin Applications Castibule.  Beginning No	Mail delivery. Failure to g applications are are availlable at ci	due September 30t ty hall in the riod, PSN will charg		8.29 .00 .00 .00	MUNICIPAL TAX PENALTY - ELECTRI PENALTY - WATER PENALTY - SEWER  Total Current Char
e are NOT responsible for U.S cuse payment.  Budget Billin Applications Castibule.  Beginning No	. Mail delivery. Failure to g applications are are availlable at ci	due September 30t ty hall in the riod, PSN will charg		8.29 .00 .00	MUNICIPAL TAX PENALTY - ELECTRI PENALTY - WATER PENALTY - SEWER
Budget Billing Applications Castibule.  Beginning No. 50 cents for a To pay bill by	Mail delivery. Failure to g applications are are availiable at ci evember billing per ny payments under phone call 1-877-8	due September 30t ty hall in the nod, PSN will charger \$100.	je	\$.29 .00 .00 .00 .00 \$364.97 \$74.52	MUNICIPAL TAX PENALTY - ELECTRI PENALTY - WATER PENALTY - SEWER  Total Current Char Previous Balance
Budget Billing Applications Uastibule.  Beginning No. 50 cents for a	Mail delivery. Failure to g applications are are availiable at ci evember billing per ny payments under phone call 1-877-8	due September 30t ty hall in the nod, PSN will charg or \$100.	je	8.29 .00 .00 .00	MUNICIPAL TAX PENALTY - ELECTR PENALTY - WATER PENALTY - SEWER  Total Current Char

Below this box is a statement that a 10% penalty will be added for late payment and a disclaimer concerning mail delivery. Directly below that are important notices that sometimes change.

To the right of the middle section is the itemization of your bill. The first column shows quantity of electric, Water and Sewer used. One thing to note is the electric is listed twice because the quantity is used to make two separate calculations.

Electric – Resident, Water Usage, and Sewer usage are the lines that show the quantity used.

EL-Base, Water Base charge and Sewer Base charge are the fees used to fund capital, equipment and labor used to maintain the various utility systems. This is the base charged regardless of usage.

The third line in the electric service is "Energy cost adjustment". Electricity, like Gasoline, fluctuates in price. This line item goes up and down depending on the demand cost and allows the city to fine tune our billing to cover the cost or pass savings back to the customer.

The fourth service is Garbage. Every residential service is billed for garbage pickup and should have one tote supplied for their use.

The last two regular lines are state tax and municipal tax. There are three additional line that reflect penalty charges for electric, water and sewer.

The four remaining lines are: Total Current Charges

Previous balance Account balance After Due Date

On my bill, The electric portion is \$276.27.

The water portion is \$28.28 The sewer portion is \$30.85

		Retain Bottom P	ortion For Your Reco		
COMPA	RE YOUR USAGE			Billed Amoun	ts and Usages
PERIOD	ELECTRIC	WATER	1,852	252.34 15.00	ELECTRIC - RESIDENT
CURRENT MONTH	1,852	462	1,852	8.93	ENERGY COST ADJU
LAST MONTH	1,864	354	462	11.35 16.93	WATER USAGE WATER BASE CHAR
ONE YEAR AGO	1,202	435	462	12.38	SEWER USAGE SEWER BASE CHAR
10% Pensity will be added after	r the DUE Date.			15.35	GARBAGE
		rounius bill does not		15.35 5.93	GARBAGE STATE TAX
e are NOT responsible for U.S		receive bill, does not		15.35 5.93 8.29	GARBAGE STATE TAX MUNICIPAL TAX
le are NOT responsible for U.S cuse payment.	. Mail delivery. Failure to			15.35 5.93 8.29 .00	GARBAGE STATE TAX MUNICIPAL TAX PENALTY - ELECTR
	. Mail delivery. Failure to	due September 30t	h.	15.35 5.93 8.29	GARBAGE STATE TAX
e are NOT responsible for U.S cuse payment.  Budget Billin Applications vestibule.  Beginning No	i. Mail delivery. Failure to g applications are are availlable at ci	due September 30th		15.35 5.93 8.29 .00	GARBAGE STATE TAX MUNICIPAL TAX PENALTY - ELECTRI PENALTY - WATER
e are NOT responsible for U.Scuse payment.  Budget Billin Applications vestibule.  Beginning No 50 cents for a	Mail delivery. Failure to g applications are are availfable at ci evember billing per ny payments under phone call 1-877-1	due September 30th ity hall in the riod, PSN will charger \$100.	•	15.35 5.93 8.29 .00 .00 .00	GARBAGE STATE TAX MUNICIPAL TAX PENALTY - ELECTR PENALTY - WATER PENALTY - SEWER  Total Current Chai

A very important thing to notice on my bill is that I utilize the "Budget Billing". While my current charge is \$364.97 and I am carrying a \$74.52 dollar balance, my amount due is \$203.00. With "budget billing" a person's usage is divided over 12 months giving you a steady monthly bill that can be budgeted. This doesn't forgive late payments. At the end of the year there may be a balance due or a credit to roll into the next year. My wife watches the balance and adds a little extra when needed. As a result, we have always had a credit year after year. I really encourage every eligible person to sign up for "Budget Billing". The deadline to sign up is September 30, but I am extending this enrollment period to October 30 for this year. Please sign up.

In the final third of the page most information is repeated although in the last lines are some more useful information. From left to right are the Service Dates, Meter Reading, Multiplier, usage and meter ID.

Service dates are previous date read and current date read. Readings are done in quadrants. An effort

is made to keep the readings around 30 day intervals.

Meter reading is the actual reading of the meter at the time it is read. Subtracting the previous from

the current should give you the usage listed in the itemized lines of the bill.

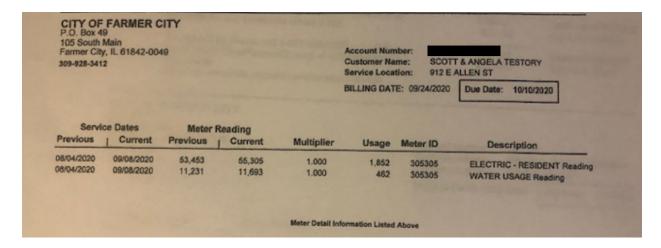
Multiplier is used on old meters and where there are extreme quantities used. Residential

multipliers as a general rule should be 1.000.

Usage should match anywhere the current usage is listed and should be the difference when

the previous reading is subtracted from the current reading.

Meter ID is used to identify the individual meter



I hope this helps explain your bill more thoroughly. If you have any further questions, please feel free to contact City Hall at (309) 928-3412.